

# ATTACHMENT

## Commercial eligibility verification vendors

Wisconsin Medicaid has certified several commercial eligibility verification vendors to offer real-time technology to Medicaid-certified providers. Eligibility verification vendors have real-time, up-to-date access to the Medicaid eligibility files to assure that providers have access to the most current eligibility information.

These vendors are responsible for selling the magnetic stripe card readers, personal computer software, Internet services, and other services. These vendors also perform all services relating to ongoing maintenance, operations, and upgrades of their systems. Medicaid-certified providers are responsible for the costs of using these types of eligibility verification methods.

*Note:* Providers are not required to purchase services from a commercial eligibility verification vendor. For more information on other ways to verify recipient eligibility or for questions about the Medicaid Forward card or the SeniorCare card, please contact Provider Services at (800) 947-9627 or (608) 221-9883.

For more information regarding the readers\* or software, contact a vendor from the following list (be sure to call more than one for a variety of price quotations):

### **HDX**

Contact name: Jason Heim  
300 Lindenwood Dr  
Malvern PA 19355  
(610) 219-1385

### **Medifax-EDI<sup>SM</sup>, Inc.**

Contact name: Dan Stone  
PO Box 290037  
Nashville TN 37229-0037  
(800) 846-9035 ext. 2903

### **Passport Health Communications**

Contact Name: Lloyd Baker  
Ste 450  
720 Cool Springs Blvd  
Franklin TN 37067  
(615) 261-2675  
(888) 661-5657 ext 2675

### **United Wisconsin Proservices**

401 W Michigan St  
Milwaukee WI 53203  
(800) 822-8050  
choose option for marketing

### **Web MD/Envoy**

Contact name: John Kost  
8919 Pawnee Ln  
Leawood KS 66206  
(913) 649-3529

### **Wisconsin Health Information Network (WHIN)**

Contact name: Carol Gray Unis  
Unit E  
11217 W Forest Home Ave  
Franklin WI 53132  
(414) 448-1107  
(414) 448-1202 FAX

### **Wisconsin Independent Physicians Group**

(for WIPG member physicians only)  
Ste 300  
6767 W Greenfield Ave  
Milwaukee WI 53214  
(414) 771-6177

\* SeniorCare cards cannot be read by magnetic stripe card readers.